

Quality Management & Quality Assurance

The final result – the “quality product”



Nowadays, the concept “Made in Germany“ is globally associated with the production of products and services of outstanding quality. According to this understanding, quality cannot and should not be lost or compromised due to cost reductions. We have been following this area of business since our establishment in 1992 and have extensive experience in the area of quality management as a neutral trouble-shooter. In the planning, management and controlling processes of all required activities, we always focus on the final result – the “quality product”.

Supplier development



In the event that the delivery quality is not met, measures to boost the efficiency of suppliers are indispensable. We will help you solve existing problems and will ensure that a noticeable increase of the level of quality is achieved. An extensive inspection of the current situation shall form the basis in determining process-related shortcomings. This will then be completed with the presentation of the corresponding target-analysis.

Building trust

To achieve this, we develop well-founded suggestions for improvement and together with you, we implement these. In this process, you will benefit from, and no doubt appreciate, our many years of experience with original equipment manufacturers and suppliers. For us, unconditional loyalty towards our clients as well as confidentiality agreements are a matter of course.

Start of production management



Inconsistent product quality and quantity as well as an increased demand in labour and material in the production process are typical problem areas in the start-up phase. Therefore, we will gladly assist you throughout the whole process from prototype manufacturing to serial production. With the objective of ensuring the quality score and the delivery rate in a timely manner as well as of reducing the start-up costs and the required reworking, we will accompany you from the product development phase right up until you achieve the planned daily production quantity.

More than the standard

Besides the typical support services, we also offer you additional services such as assistance in the development of packaging as well as in special courier deliveries, e.g. of hazardous goods. In this process, rely on our extensive experience with original equipment manufacturer and suppliers. For more than 20 years, we have been going through a continuous further development process based on permanent cooperation and assistance for start-ups in a wide variety of sectors.

Implementing quality systems



For a sustainable increase in quality and quantity, we will assist you implement appropriate methods and measures, e.g. Poka Yoke, 5S and many more. In this process, we will compile an extensive analysis of the current state, offer suggestions on how to improve the methods and will then, together with you, put these changes into practice. Through this, you can be confident that your company operates according to the highest standards at all times and this in turn will allow you consolidate the mutual trust and confidence between you and your customers.

Increase in turnover through the implementation of quality systems

To facilitate smooth processes flows and to improve results, the quality system can be adapted to meet your requirements. In this process, quality relevant knowledge and the appropriate documentation are accessible to all participants at all times and through this, the same current state is put across to all employees. And, the employees in turn, benefit in particular from the quick access to this information in pressing situations. Due to our many years of experience, the implementation of these measures is possible on a global scale and across sectors.

Process optimisation





Steady progress and lasting impact – these are the key objectives of the continuous improvement processes (CIP). We will support you in the coordination of technical changes in the areas of quality inspection, production and logistics. In this process, we distinguish ourselves through our many years of national and international experience, which also makes it possible for us to take cultural circumstances into consideration.

Modern and innovative solutions for increased efficiency

To improve the production process flows of your company, we exclusively use the latest and proven solution procedures. Thus, we provide you with an extensive current state analysis and offer a wide array of suggestions to optimise your production process flows. We will help you implement production controls as well as quality management tools (Q-Tools). The implementation of an Improvement-Action-Plan together with professional employee training will ensure a noticeable improvement of efficiency. With the help of thorough documentation that can be easily be put into practice, monitoring the progress is made possible at all times.

Resident-Function



Specialising in the automotive industry, if required, we will provide you with qualified employees for specific complex tasks. These employees will act as an interface between you and the customer directly on site of your customer. Equipped with the required experience and competence, the employee in question will act as a permanent representative of your company and represent your interests. After presentation and training of the employee, regular appointments are scheduled to consult about changes, progress and problems. Flexible timeframe and workloads allow you to save human resources and costs are effectively reduced by using experienced personnel.

Rework



As a reliable partner with experience in many fields, we assist you in all areas where technical problems prevent an assembly or further processing of the product. We analyse the cause of damages, smaller batches, etc. by means of professional inspection and corrective measures. We guarantee to find the ideal solution for you.

Qualified Troubleshooting

For this purpose, we will introduce a selection of various component parts according to the specified fault criteria and will carry out the corresponding rectifying measures. Due to the possible reuse of damaged parts, you will be able to save time and reduce the costs that would result from a new delivery of goods. Timeframes and workloads can be arranged with us individually and ensure the highest level of flexibility.

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